

ARTISAN MILLS HOME

Riviera Collection

Engineered Hardwood Care & Maintenance Guide

Use wood-floor-safe cleaning products only.

Clean with products recommended for urethane-finished wood floors. Use a clean cloth or sponge mop wrung nearly dry, wipe dry as you go, and never wet mop engineered hardwood flooring.

Clean Regularly

Sweep or vacuum often to remove dirt and grit before it can scratch the finish.

Protect the Finish

Use mats, rugs, and furniture protectors to reduce scratches, dents, and wear.

Keep It Dry

Wipe spills promptly. Never wet mop or leave standing water on hardwood flooring.

Routine Cleaning

The key to preserving the long-term appearance of Riviera engineered hardwood is consistent cleaning and proper protection. Dirt, grit, standing moisture, and unprotected furniture can damage the finish over time.

What To Do

- Vacuum or sweep the floor regularly.
- Remove spills promptly and wipe the area dry.
- Place mats at exterior doors to trap sand, dirt, and grit.
- Use area rugs in high-traffic pathways.
- Install wood floor protectors on furniture legs.
- Pick up heavy furniture or appliances instead of sliding them.
- Keep pets' claws properly trimmed to help reduce scratches and gouges.

What To Avoid

- Do not wet mop hardwood flooring.
- Do not leave spills or standing water on the floor.
- Do not use oil soaps or finish-enhancing cleaners that leave residue.
- Do not slide heavy furniture or appliances across the floor.
- Do not allow sand, pebbles, or abrasive debris to remain on the floor.
- Do not use harsh cleaners, abrasive pads, or steam cleaning equipment.
- Do not ignore plumbing leaks or moisture issues.

Recommended Cleaning Products

Use cleaning products specifically recommended for wood floors with urethane finishes. A clean cloth or sponge mop should be wrung nearly dry before use. Clean small areas at a time and wipe dry with a towel as you go.

Avoid products that leave an oily residue or add a finish-enhancing film to the surface. These products can dull the appearance, attract dirt, or create maintenance issues over time.

Recoating Note

If recoating is being considered, speak with a qualified flooring professional and follow the finish manufacturer's recommendations before applying any coating or restorative product.

Common Maintenance Issues

The following issues are common with hardwood flooring and can often be reduced with proper care and prevention.

Issue	Maintenance Guidance
Scratching	All urethane finishes, including aluminum oxide finishes, can scratch. Use walk-off mats, sweep regularly, and keep sharp objects away from the floor surface.
Indentations	Unprotected furniture legs, narrow casters, and high heels can dent hardwood flooring. Use proper furniture protectors and avoid concentrated pressure points.
Direct Sunlight	Direct sunlight can change the color of hardwood flooring over time. Use curtains, blinds, UV-treated windows, or area rugs that are moved periodically.
Excessive Moisture	Riviera engineered hardwood is not moisture proof. Wipe spills immediately and correct plumbing leaks or moisture concerns promptly.

Protection Checklist

Use this quick checklist to help protect the floor after installation and during everyday use.

- Place quality mats at exterior doors and clean them regularly.
- Use breathable area rugs in high-traffic areas and move them occasionally to prevent uneven sunlight exposure.
- Attach felt or wood floor protectors to chairs, tables, sofas, and movable furniture.
- Lift furniture and appliances when moving them across the floor.
- Sweep or vacuum before dirt and grit can become abrasive.
- Clean spills immediately with a soft cloth and dry the area thoroughly.
- Maintain normal indoor humidity and avoid extreme dryness or excessive moisture.

Sunlight, Moisture, and Natural Wood Variation

Riviera is made with real wood, so natural changes in color, tone, and appearance can occur over time. Sunlight exposure may gradually change the shade of the floor. Area rugs should be moved periodically because they can block light and create uneven color change.

Moisture should be controlled at all times. Although engineered hardwood offers added dimensional stability compared with some solid wood flooring, it is not waterproof. Spills, leaks, wet mopping, and excessive humidity can affect appearance and performance.

Long-Term Care Summary

- Sweep or vacuum regularly.
- Use only urethane-finish wood floor cleaners.
- Never wet mop.
- Wipe spills dry immediately.
- Protect against scratches, dents, direct sunlight, and moisture.
- Consult a flooring professional before recoating or applying restorative products.

This guide is intended as a practical care and maintenance reference for Artisan Mills Home Riviera engineered hardwood flooring. Always follow current product, finish, and professional flooring recommendations when maintaining or servicing installed flooring.