

Care and Maintenance Guide

For Artisan Mills Home Roma engineered handscraped Acacia flooring.

Protect the Finish. Protect the Investment.

Roma engineered handscraped Acacia hardwood is a natural wood floor with bold color variation and character. Routine cleaning, moisture control, entry protection, and furniture protection help preserve its appearance and long-term performance.

Initial Care After Installation

- After installation, clean the floor with a cleaner designed for real wood floors with an aluminum oxide finish.
- If the floor was glued down, remove adhesive residue with the adhesive remover recommended by the adhesive manufacturer.
- Sweep, dust mop, or vacuum with a wood-floor-safe attachment to remove grit and debris before placing furniture or rugs.
- Do not use tape directly on the finished flooring surface. Tape can damage the finish.

Routine Cleaning

- Sweep, vacuum, or dust mop at least once a week, or more often in high-traffic areas.
- Use a vacuum head with brush or felt protection. Do not use a vacuum with a beater bar or hard head.
- Use a swivel-head mop with a clean terry cloth or microfiber cover to remove fine grit that can act like sandpaper.
- Spray hardwood floor cleaner onto the mop cover, not directly onto the floor.
- Replace or wash mop covers when soiled to avoid streaking or spreading residue.
- Wipe spills and tracked-in dirt immediately with a clean, dry or lightly damp cloth.

Never Use These Products or Methods

- Never wet mop, damp mop, or steam clean the floor.
- Never clean with water or allow excess liquid to remain on the flooring surface.
- Do not use oil soap, wax, acrylic finishes, polish, detergents, bleach, abrasive cleaners, ammonia-based cleaners, vinegar, or acidic cleaning products.
- Do not use cleaning products that leave oily residue or alter the finish.
- Do not use rubber-backed or vinyl-backed mats or rug pads, which may trap moisture or discolor the finish.

Entry Mats and Area Rugs

- Use walk-off mats at exterior entrances to collect dirt, grit, and moisture before they reach the flooring.
- Maintain mats regularly so they do not become a soil source.
- Use area rugs in high-traffic paths, at pivot points, and in front of kitchen sinks.
- Use breathable rugs and rug pads. Avoid solid rubber or vinyl backings.
- Move rugs periodically to reduce uneven color change from sunlight exposure.

Furniture, Appliances, and Heavy Objects

- Use felt protector pads under all furniture legs and keep the pads clean and well maintained.
- Replace narrow, hard plastic, or metal casters with wide rubber rollers or use protective mats under rolling furniture.
- Do not roll or slide heavy furniture or appliances directly across the floor.
- When moving appliances or heavy furniture, use plywood, hardboard, an appliance lift, or another rigid protective surface. Cardboard or carpet alone may not prevent compression scratches.

Footwear, Pets, and Daily Use

- Keep pet nails trimmed to help minimize scratches and gouges.
- Avoid walking on the floor with spike heels, stiletto heels, damaged heel taps, cleats, or shoes with rocks, exposed nails, gravel, or sharp objects in the sole.
- Hardwood flooring can scratch and dent. Use mats, rugs, and furniture protectors to reduce everyday wear.

Sunlight, Temperature, and Humidity

- Protect the floor from excessive direct sunlight with curtains, blinds, shades, or UV-resistant window film.
- Natural hardwood may change color over time as it develops a patina. This is normal and not considered a defect.
- Maintain indoor relative humidity between 30% and 55% throughout the year, especially during heating months.
- Maintain room temperature between 60°F and 80°F during normal use.
- Use a humidifier or dehumidifier when needed to help control seasonal humidity swings.
- Low humidity may cause seasonal gapping, checking, or surface cracks. Excessive humidity may cause expansion or movement.

Moisture Protection

- Remove spills immediately.
- Do not allow standing water or wet items to remain on the floor.
- Use mats in moisture-prone entry areas, but only with breathable backing.
- Check plumbing, appliances, and exterior doors regularly for leaks or moisture intrusion.

Quick Care Checklist

Coverage	Summary
Weekly	Sweep, vacuum with a wood-safe attachment, or dust mop to remove grit.
As Needed	Clean with an approved wood floor cleaner applied to the mop cover, not directly to the floor.
Always	Wipe spills immediately and protect furniture legs with clean felt pads.
Avoid	Wet mopping, steam cleaning, oil soap, wax, vinegar, abrasive cleaners, rubber-backed rugs, and direct tape on the floor.