



## Maintenance of the Artisan Mills Collection

### Engineered Flooring

Maintain your Artisan Mills Collection floor as you would any hardwood floor. The key to your floor's long life and good looks is periodic cleaning and the proper protection. Protectors should be placed under the legs of furniture and floor mats placed at entrances to the outdoors to collect dirt and grit that can damage your floor finish. Always speak to a professional and follow the finish manufacturer's recommendations if considering recoating.

**ONLY USE CLEANING PRODUCTS RECOMMENDED FOR WOOD FLOORS WITH URETHANE FINISHES. ALWAYS USE A CLEAN CLOTH OR SPONGE MOP AND WRING NEARLY DRY. NEVER WET MOP A HARDWOOD FLOOR. CLEAN FLOOR AND WIPE DRY WITH A TOWEL AS YOU GO. TO RESTORE LUSTER, YOU MAY BUFF WITH AN ELECTRIC BUFFER.**

*We recommend BonaKemi or citrus based (orange/lemon) natural cleaning products suitable for hardwood floors. Do not use products with finish enhancers like Orange Glo and Murphy's Oil Soap, which will leave an oily residue on the finish.*

#### What to do:

- 1.) Vacuum (no beater bar) or sweep floor regularly.
- 2.) Remove spills promptly.
- 3.) Place mats at exterior doors to trap sand and grit from incoming traffic.
- 4.) Use area rugs in high traffic pathways.
- 5.) Install wood guards on feet of furniture.
- 6.) Always pick up heavy furniture and appliances instead of sliding across the floor.
- 7.) Keep pets' claws properly trimmed to avoid excess scratches and gouges.

#### Common Issues:

**Scratching** - All Urethane finishes, including ceramic and aluminum oxide, will scratch. Use walk-off mats to remove small pebbles and dirt from shoes. Sweep floors regularly. Make sure nails or sharp ends don't protrude from anything (shoes, furniture, etc.) that contacts the floor.

**Indentations** - Caused by unprotected furniture legs or high heels.

\* A 125 lb person in high heels can exert over 1200 psi

**Exposure to direct sunlight** - UV rays from the Sun affects the aging of wood and therefore can cause the wood and/or stain to fade and change color over time. Use curtains or treated windows to prevent overexposure.

**Excessive Moisture** - Artisan Mills Collection flooring is remarkably resistant to moisture once it has been acclimatized but is not moisture proof. Overexposure to excessive moisture, surface or from beneath, will damage the flooring. Remove any spills immediately. Check plumbing regularly for leaks.